



# *OAMI Client Manual*



(PTY) LTD (EDMS) Bpk • Reg. No. 2001/016660/07 • VAT NO. 4860168527  
80 Rauch Avenue • Georgeville • 0184 • PO Box 1785 • Silverton • 0127  
T- 012 804 1039 • F - 012 804 0105 • E-mail- prepaid@proteametering.co.za

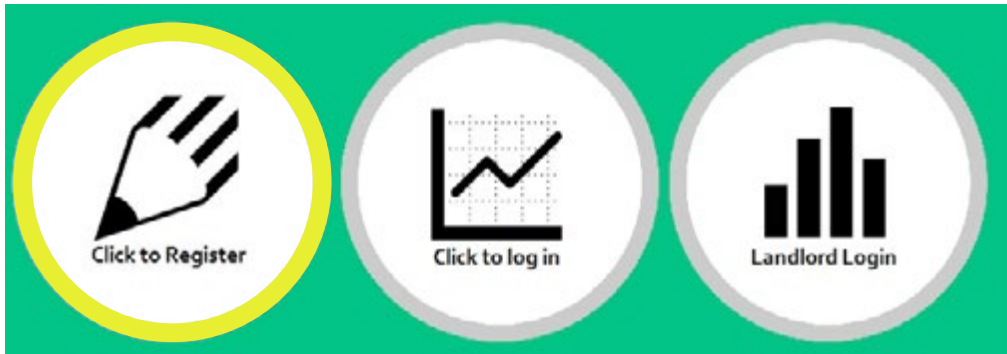
Afterhours Technical Emergency No- 066 301 4851 (Weekdays from 16:30 - 20:00 & Weekends & Public holidays from 08:00 - 20:00)

# Client Registration - Steps to follow

Please visit [www.oami.co.za](http://www.oami.co.za)

1

Choose the option - "Click to Register":



2

Select your Complex name, unit number from the drop down menu and complete your details to register your OAMI profile:

Complex: 0--Please Select-0  
Unit:   
UserName:   
Password:   
Confirm Password:   
Name:   
ID Number:   
Are you the primary client?  Yes  No  
Cell Number:   
Alert Limit:   
Monthly Budget:   
Email Address:   
Notifications by email:  Send notifications by email

3

Select an Alert Limit - this will notify you when your credit is low:

Cell Number:   
Alert Limit:   
Monthly Budget:   
Email Address:   
Notifications by email:  Send notifications by email

4

Once all fields are completed, please select submit to save and register your OAMI profile:

Submit Registration

# Client OAMI Credit Wallet Profile / Dashboard

Please visit [www.oami.co.za](http://www.oami.co.za)

5

Once registered, Log-in to your OAMI profile / dashboard to view your available rand value credit, daily electricity & water usage, monthly, weekly & daily usage graph, account statement and online purchase options:

Remaining Rand Value Credit

Account Statement

Remaining Credit: R 264.89 on 02/06/2019 00:26 AM

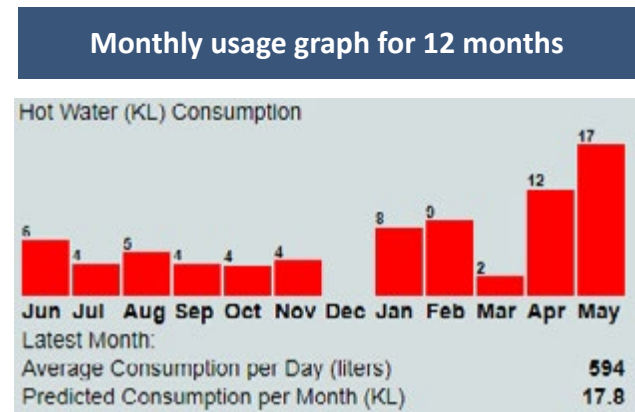
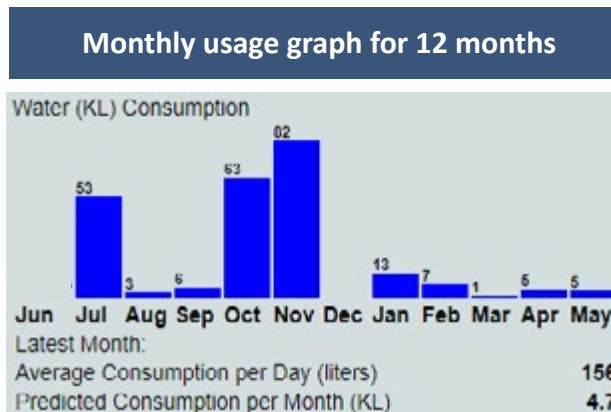
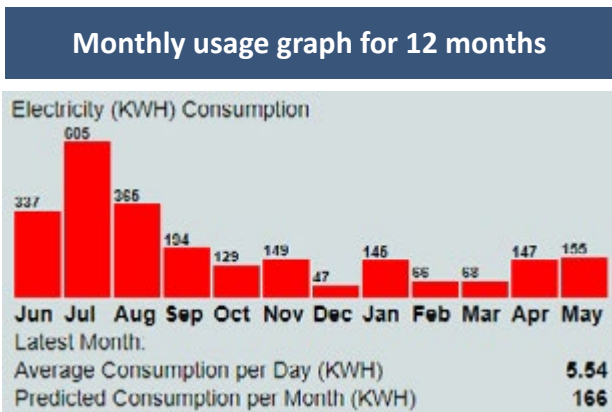
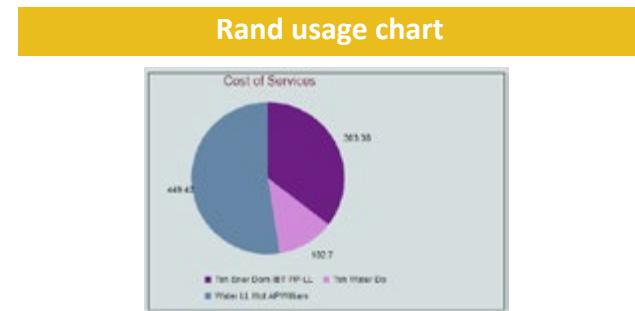
Account Statement
Edit User Details
Water Consumption
Electricity Consumption

Top-UP / Pay

Use this reference for EFT payments: 07141667423

Meter number  
Always use your Meter number when purchasing credits

Credit-Wallet daily consumption statement								
Consumption since latest invoice								
Meter	Tariff	Read Date	Start Read	Latest Reading	Days	Usage	Units	Amount
Balance of invoices and receipts								R-1 120.39
07141667423	Tsh Ener Dom IBT PP-LL	02/06/2019 00:26:13 AM	2462	2636.03	31	174.03	KWH	R 303.38
120242674	Tsh Water Dom LL	02/06/2019 10:14:00 AM	235	240.002	31	5	KLW	R 102.70
120301972	Water LL Hot APWilliam	02/06/2019 10:14:00 AM	73	92.536	31	19.54	KLW	R 449.42
Running Balance								R-264.89



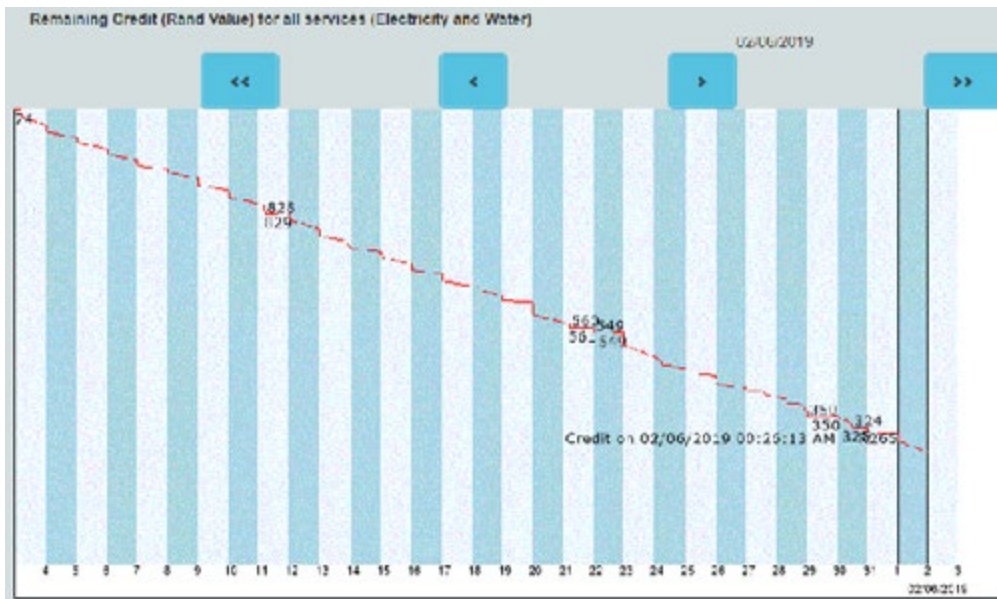
Average daily kWh usage & Predicted monthly usage

# Client OAMI Credit Wallet Profile / Dashboard

Please visit [www.oami.co.za](http://www.oami.co.za)

## Remaining Credit - Rand value - Usage graph

Your remaining rand value credit will decrease daily depending on you electricity and water usage.



6

Select the various options to view your Credit Wallet account and usage

## Account Statement

12/04/2019	Invoice	INV*	R 178.71	R 0.00	R-952.04
01/05/2019	SMS messages sent	OSMS	R 1.15	R 0.00	R-950.89
02/05/2019	Landlord Credit R 800.00	Landlord Credit	R 0.00	R 800.00	R-1 750.89

Once you have selected the 'account statements option' a list of all your transactions made, as well as invoices generated will be accesible on your account.

## Edit User Details

Clients are able to edit their details and de-register

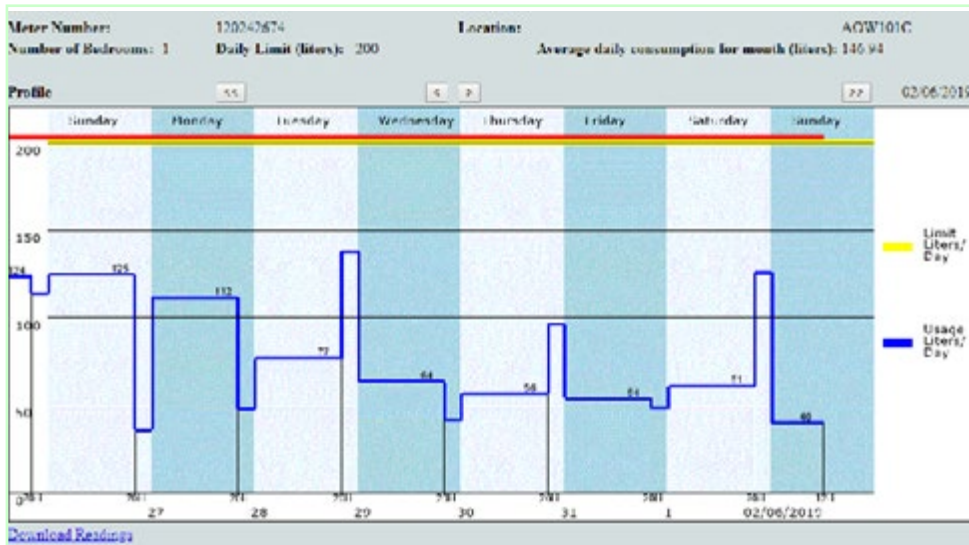
## De-Register

You will be able to de-register by selecting the 'De-Registering'-option. By selecting this option it will be required of you to enter the date of termination. Once De-Registered your profile will no longer be active. If you do not 'De-Register' you will remain informed on all the purchases and notifications of top-up's required.

# Water Consumption & Average Usage

Please visit [www.oami.co.za](http://www.oami.co.za)

## Water Consumption



The managing agent will set a budget for water usage, if a resident goes over the budget the system will send a notification to the resident as well as the property manager. Residents can also download their daily readings / usage. Meters are also read early hours of the morning to check for any possible leaks.

### Download Readings

02/06/2019 00:14:00 AM	239995
02/06/2019 01:14:00 AM	239995
02/06/2019 02:14:00 AM	239995
02/06/2019 03:14:00 AM	239995
02/06/2019 04:14:00 AM	239995
02/06/2019 08:14:00 AM	240002

By selecting the DOWNLOAD READINGS option, an Excel spreadsheet will be downloaded and opened. Here you will be able to view your daily readings and consumption.

NB - If your reading/consumption doesn't register zero usage between 24:00 and 02:00, you possibly have a leak.

## Average Daily Water Usage

	Old showerhead 12-15 litres per minute	Efficient showerhead 7 litres per minute	
	Full bath 140 litres	Half bath 80 litres	
	Toilet Single Flush 9 - 12 litres per flush	Dual Half Flush 6 litres per flush	
	Dripping Tap 30-150 litres per day	Leaking/Running Toilet up to 700 litres per day	
	Brushing teeth/shaving with tap open - 5 litres per minute	Brushing teeth/Shaving with tap closed - 1 litres per minute	Washing hands 5 litres per minute
	Modern Front Loader 60 litres per cycle	Top Loader 150 litres per cycle	Twin Tub 70 litres per cycle
	Washing dishes by hand (1 meal) 18 litres	Old dishwasher 60 litres	Modern dishwasher 18 - 20 litres
	Sprinkler 1000 litres per hour	Washing Car with Hose 200 litres per 12 minutes	Average Swimming Pool 20 000 - 40 000 litres

The average water usage per person per day in Gauteng is 230 - 350 litres.

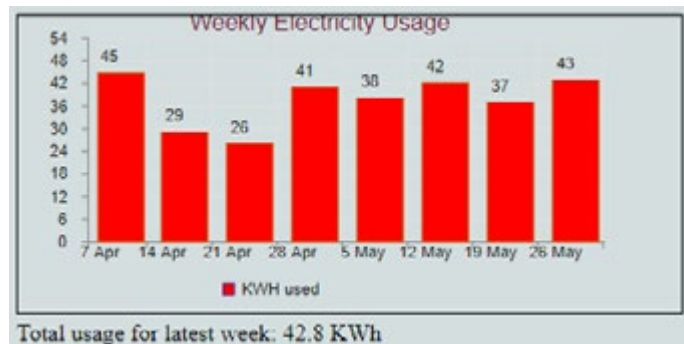
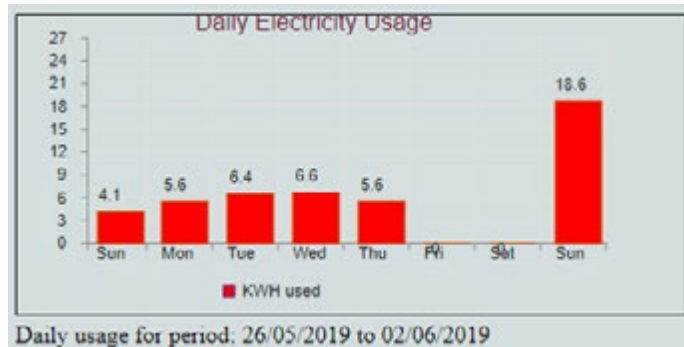


# Electricity Consumption & Average Usage

Please visit [www.oami.co.za](http://www.oami.co.za)

## Electricity Consumption

View your daily and weekly kWh usage. View your history. This option will allow you to manage your consumption.



Residents can also download their daily readings / usage. Meters are also read early hours of the morning to check for any possible leaks.

## Average Daily Electricity Usage

### TYPICAL ELECTRICITY USAGE PER APPLIANCE FOR AN HOUR

Switching off your geyser, air-con/heater, pool pump and other unnecessary appliances, especially during peak times can reduce demand. This can lower the risk of load shedding.

USING YOUR APPLIANCES EFFECTIVELY CAN LOWER THE RISK OF LOAD SHEDDING



Eskom | IBDQ | Eskom  
Produced by EDO Consulting, South Africa  
[www.edo.co.za](http://www.edo.co.za)



The national daily Average for a typical household consumes between 12 - 30 kWh per day.

- Eskom

# OAMI Credit Wallet - Different Purchasing Options

EasyPay - charge 5.5 % of the amount being purchased for

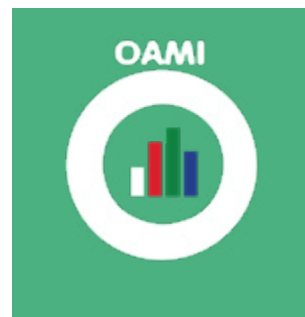


Unipin - charge 5 % of the amount being purchased for



Protea OAMI website - R 9.50 per transaction, irrespective of the amount being purchased.

Visit [www.oami.co.za](http://www.oami.co.za) - to purchase via credit card or debit order.



# OAMI Credit Wallet - Inhouse Purchasing Options

## Direct Bank Payments



EFT paid direct into our FNB account (only available until 18:00 - Monday to Saturday, it can take up to 1 hour to reflect. Only one payment per day is allowed. If a second payment is made it will only reflect the following business day).

Public Recipient: Protea Metering-FNB  
Bank: FNB  
Account number: 623 8913 2946  
Branch Code: 250 655  
Reference: 'Your meter number'  
  
Transaction fee: R9.50 per transaction

**OR**



EFT paid direct into our Nedbank account. Please note that this option will take 1 to 3 business days to reflect. Direct payments from Nedbank to our Nedbank account will take one business day to reflect.

Public Recipient: Protea Metering Pty Ltd  
Bank: Nedbank  
Account number: 1618 01 5419  
Branch Code: 161845  
Reference: 'Your meter number'  
  
Transaction fee: This option is free





**PROTEA**  
**METERING**

Directors: B. Taylor (CEO) • M.E.N Du Preez (Pr. Eng) • E. Kleynhanz (Pr. Eng) • J.K. Spies (Pr. Eng)